

G550

IT'S ALL IN THE DETAILS.

OWNERSHIP

Ownership

AN EXCEPTIONAL EXPERIENCE AWAITS.

CUSTOMER SERVICE AND PRODUCT SUPPORT

Your journey begins with an exceptional aircraft and continues with top-rated product support. While the advantages of owning a Gulfstream aircraft are obvious almost immediately upon delivery, it is our goal to ensure that every aspect of your ownership experience is rewarding. Gulfstream maintains an unprecedented commitment to professionalism and customer service. This promise is backed by every employee.

SERVICE AND SUPPORT SOLUTIONS

We continue to expand our support of Gulfstream business jets worldwide. In addition to many company-owned facilities, our 24-hour technical support network operates with a call center and field service representatives strategically located around the world.

WARRANTIES

The G550 is backed by Gulfstream's extensive and comprehensive warranty.

CREW TRAINING

Training partners are conveniently located so you can coordinate training while your aircraft is in for service.

ONLINE SUPPORT

The myGulfstream.com website contains an "ownership" section where you can easily access maintenance schedules, warranty information and articles exclusive to Gulfstream owners.

WORLDWIDE PARTS

Gulfstream has one of the most extensive parts inventories available. Our focus remains on quality and logistics to ensure we have the right parts in the right locations at the right time.

AIRBORNE PRODUCT SUPPORT*

A dedicated G100 aircraft is available in North America 24 hours per day 365 days per year to transport technicians and parts in order to assist customers with returning their aircraft to operational status. This support is available when commercial transportation and shipping methods are not readily available or would be too time consuming.

DISPATCH RELIABILITY

Gulfstream's approach to reliability is even more comprehensive than the typical National Business Aviation Association (NBAA) metric. Gulfstream focuses on all areas of operation, such as mechanical malfunctions, accidental damage, foreign object damage, random events, spares support, facility delays and issues with the deferrable master minimum equipment list and configuration deviation list. This focus has produced extraordinary results, which include a better than 99 percent dispatch reliability rate.

AVAILABILITY

At Gulfstream, we understand that you need your aircraft to be ready when you are. Gulfstream ensures the availability of your aircraft through a number of factors, including a modern maintenance program, engines that can be maintained either on-condition or with a time between overhaul (TBO) of 7,000 hours, advanced systems with excellent reliability and accessibility and a unique maintenance monitoring system known as PlaneConnect™.

*Some restrictions apply.



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