

Gulfstream
CMPnetTM
Computerized Maintenance Program



MAINTENANCE MANAGEMENT SOLUTION



Accurate. Easy.

ALL IN ONE.

Advanced technology, simplified solution – that's Gulfstream CMP.net. This OEM analyst-supported, web-based maintenance tracking software program gives Gulfstream owners and operators 24/7 access to aircraft maintenance records online via a protected website. Gulfstream CMP.net is truly unique because it is a factory maintenance tracking program – offered by Gulfstream for Gulfstream owners and operators. This program provides precise compliance management with the Gulfstream-recommended inspection program, an essential component to maintaining your aircraft's resale value. What's more, CMP.net uses Avtrak GlobalNet™ as its operating platform, allowing you to track your non-Gulfstream aircraft using the same system with a single login. This is maintenance management at its best.

Peace of mind for a solid resale.

That's the proven advantage of CMP.net.

ANALYST SUPPORT

CMP.net analysts are there when you need them, period. Available 24 hours a day, seven days a week. It is important to us that you have reliable support staff at all times. You will be assigned a specific analyst, allowing you to build rapport for seamless communication and a more efficient response. Our analysts take great pride in building a team relationship with their assigned customers. As a Gulfstream CMP.net customer, you are part of the team with the greatest depth and breadth of Gulfstream-specific experience and technical data in the world.

All of Gulfstream's CMP.net analysts have a minimum of eight years experience maintaining Gulfstream aircraft. The overall CMP.net analyst team has an average of 15 years of Gulfstream-specific experience. The majority of the analysts have A&P licenses and were previously senior mechanics, Quality Control employees or leads from the Savannah service center. We have strategically collocated our analysts with the Technical Operations, Publications and Maintainability departments to ensure all required resources are readily available.



Any aircraft sales professional will tell you, when choosing between two similarly configured aircraft, they will select one on a maintenance tracking program every time. History has proven that maintenance tracking programs like CMP.net are key components to maintaining resale value. Gulfstream is the only aircraft manufacturer that provides a factory maintenance tracking program. CMP.net has been voted the best maintenance tracking program in business aviation by Aviation International News. Bottom line: When it comes to choosing your aircraft maintenance management software, you'll see the indisputable, long-term advantage of CMP.net over similar programs.

BENEFITS

INTUITIVE NAVIGATION & INTERFACE

The goal of CMP.net is simplification. This is especially true when it comes to the user-friendly features of the program's navigation. Based on a red-yellow-green traffic light philosophy, users are able to grasp the data at a glance for all aircraft in their fleet. Specific tools, such as the Next Due Overview window, allow users a high-level look at the status of their aircraft without having to generate a due list. Additionally, search features and drop-down menus, which allow the user to easily switch between aircraft without having to use cumbersome forward and backward navigation, contribute to the program's overall ease of use.

CMP TASK CARDS

CMP.net is the only maintenance tracking program with OEM-generated work instructions that are directly linked to the Gulfstream Publications system. As advanced information in the Aircraft Maintenance Manual is released, the CMP task cards are simultaneously updated in real time. You can be assured you are always working with the latest approved instructions when using CMP.net task cards.

LINKED COMPONENTS

For engine or APU service and/or maintenance, CMP.net links these components as if they were part of the aircraft while also allowing you to easily separate them, if necessary. For example, when an engine is removed for repair or overhaul, the inspection, part change and bulletin history go with it and the history for the installed loaner engine comes on board in its place. This eliminates unnecessary updates to the newly installed component.

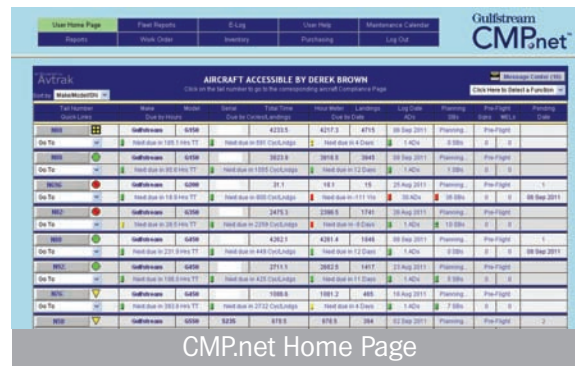
FASTER UPDATING

To minimize data-entry errors, CMP.net allows the user to quickly update multiple tasks on one page, all at one time. This is also helpful when making compliance entry actions in various screens, including compliance status, due list, maintenance planning and the work order module, resulting in added flexibility and time savings.

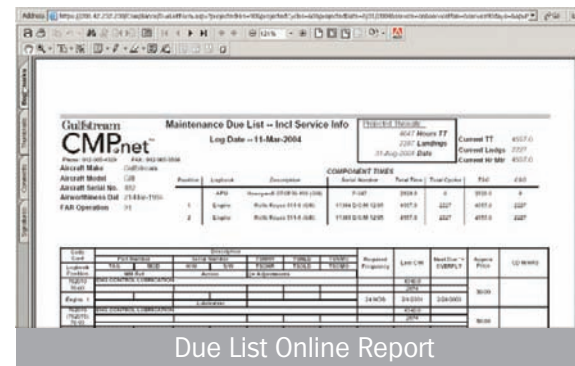
THE FACTORY MAINTENANCE PROGRAM PROVIDES ADDITIONAL BENEFITS:

Up-to-Date Maintenance Data – CMP.net is revised directly from the factory in Savannah, Ga., so you're assured your maintenance data is always current.

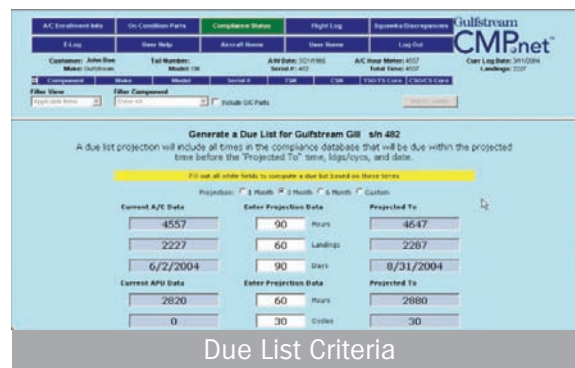
Consistent Formatting – Gulfstream CMP.net task cards are exclusively available through CMP.net. A signed card is a legal maintenance document and key to the maintenance record of any Gulfstream.



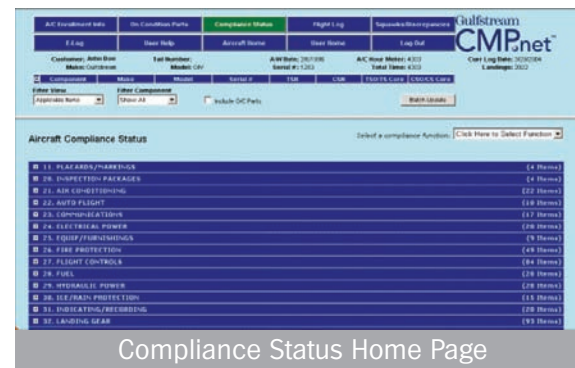
CMP.net Home Page



Due List Online Report



Due List Criteria



Compliance Status Home Page

*A*DDITIONAL FEATURES

EMAIL ALERTS

A CMP.net user receives email notifications when data or compliance status changes in the system, which eliminates the need to log in for status checks.

MOBILE PORTAL

Users of smartphone technology can log in and perform updates as well as access full web pages specifically designed for the phone's screen dimensions.

CTA/FOS FLIGHT SCHEDULING SOFTWARE INTERFACE

By providing seamless, two-way data integration data-entry errors and dual entry are eliminated.

ANNUAL COMPLIANCE STATUS AUDIT

Our CMP.net analysts use their Gulfstream maintenance experience and complex software tools to evaluate the compliance data in CMP.net to identify potential errors or omissions in your maintenance records. These smart queries are unique to the CMP.net program. Other maintenance tracking programs rely on manual review of compliance input, which has proven to be ineffective and time consuming. In addition, every year you will receive a compliance status conformity report that highlights any deviations to Gulfstream CMP Master Frequency for review and comment. This valuable service is unique to Gulfstream CMP.net.

E-DOCS

This feature provides an electronic copy of the completed CMP task card sign-offs and 8130 tags attached to the compliance record. This information becomes part of the aircraft maintenance history and is available from wherever you log in to CMP.net via your myGulfstream.com account.

E-LOG

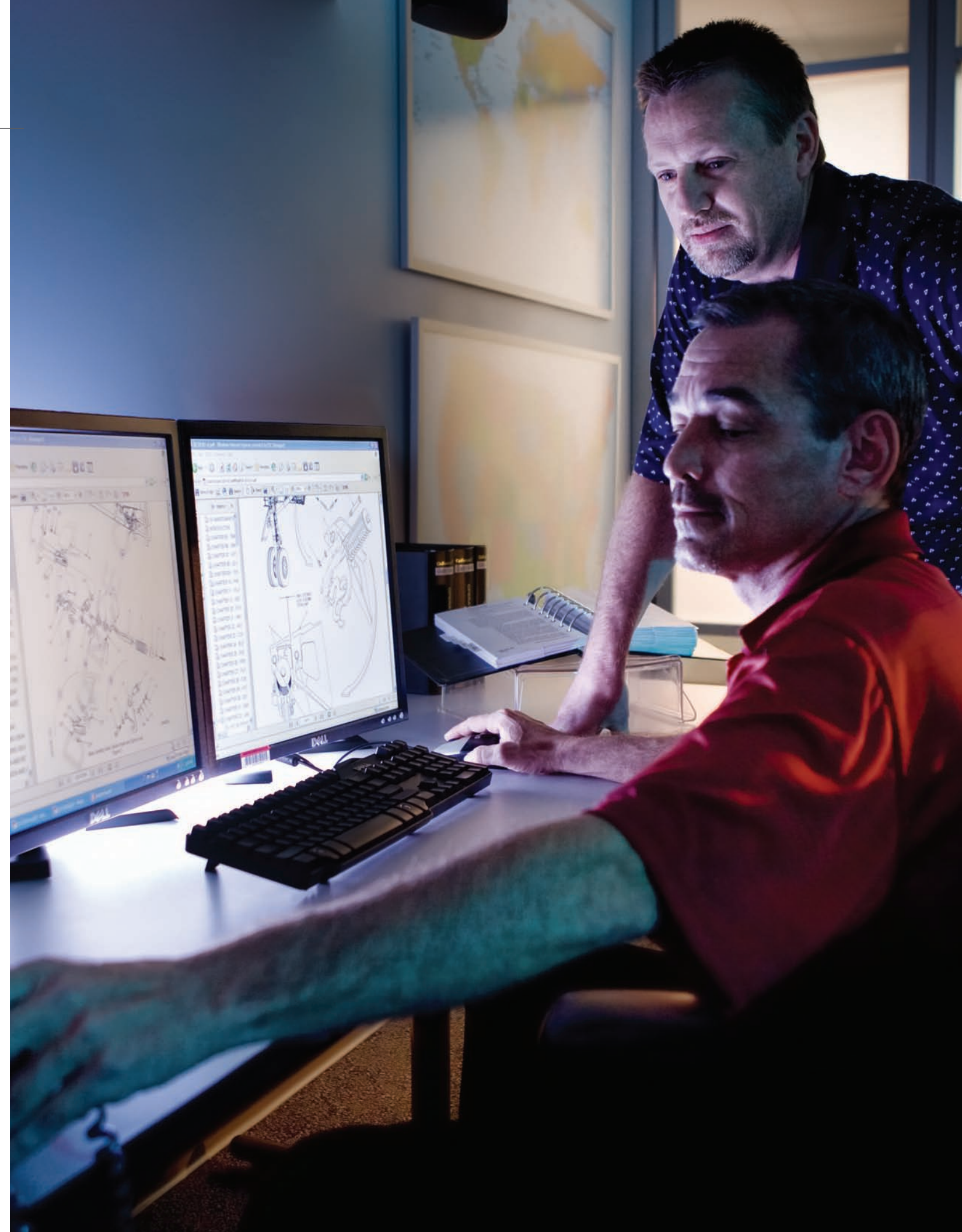
This optional service provides the capability to scan original logbooks directly into the CMP.net system, which can then be viewed from any computer once the user logs in. This allows for viewing flexibility and provides an essential, digital backup should the original logbooks be lost or damaged.

DOCUMENT ATTACHMENT

This feature allows the operator to attach any documentation to compliance tasks and also lets the user create custom codes and then attach inspection documentation to the code. When the inspection is due, the operator simply prints a work card. The attached inspection instructions then print along with it, delivering optimum efficiency and convenience.

TRAINING

Complimentary training sessions are conducted upon request onsite in Savannah. Many are also offered via WebEx, which allows you to remain in the comfort of your office. Our expert analysts will answer your questions while providing helpful tips to broaden your knowledge of the system. Each session sharpens your competency with the program and can also save time and money through greater proficiency.



MIXED-FLEET OPERATORS

Interface with Avtrak GlobalNet™ System



If you operate a fleet of Gulfstream and non-Gulfstream aircraft, CMP.net uses Avtrak GlobalNet as its platform, which allows you to track multiple types of aircraft in one system. You simply log in to MyGulfstream.com, and from there, you can easily access all of your aircraft on a single home page. Industry-leading, one-stop maintenance management. That's Gulfstream CMP.net.

CHOOSE CMP.net

To learn more about CMP.net, visit myGulfstream.com, the proprietary Gulfstream customer Internet site, or call the Product Support Business Office at 912-965-3204.

CMP Support 24-7:

1-800-810-GULF [4853] or 1-912-965-4178 Press 4 for CMP and then 2 for Analyst Support

To Process CMP Cards/8130 Tags Only:

1-912-963-0265 or 1-800-944-1775

Email: cmp.docproc@gulfstream.com

General: 1-912-965-3598

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